

WINTER RELIEF

CREW GUIDE

It is going to take all of us if we want to host Winter Relief in a way that honors God and honors our guests. No matter who you are, there is a role for you to play. Here is a breakdown of all the teams that make Winter Relief possible. We encourage you to plug in wherever you can!

HOST CREW | Sam Kinch | samkinch@gmail.com | (302) 252-1864

Do you like helping people know they are welcome and cared for? Hosts assist our guests to make their stay as comfortable and stress-free as possible. This includes assisting with daily check-in, dispensing over the-counter medications, coordinating the daily lunch list, monitoring guest shower and laundry schedules, and assisting with transportation requests, and making sure our guests are well taken care of.

FOOD CREW | Deb Shamlin | deb.shamlin@outlook.com | (443) 864-1443

Do you like sharing a good meal with others? At breakfast and dinner, you will serve our guests and have the chance to interact and eat with them. For lunch, you will prepare bagged lunches the night before so that our guests can grab them in the morning before they leave for the day.

NIGHT CREW | Mark Ledbetter | ledbetter214@gmail.com | (410) 980-9837

Are you a night owl? Do you like playing games and watching movies? Members of the Night Crew help create a safe and secure area for our guests after hours. They connect with guests and assist with snacks and beverages and dispensing over the counter medications and distributing bag lunches as guests depart for the day.

SETUP CREW | Aaron Mayhew | aaron@severn.cc | (443) 848-3417

Do you like working behind the scenes? Do you like physical work? Our Setup and Logistics Crew is committed to helping prepare a welcoming, comfortable accommodations for our guests. They assist with setup to ensure that our guests have the best experience possible.

TREAT YO'SELF SATURDAY | Megan Trammell | megan@severn.cc | (410) 530-3409

Do you want to help us make our guests feel loved and valued? The people on our Treat Yo'Self Saturday Crew do this by creating a day focused on providing some of the amenities that can make us feel good. We will start the day with continental breakfast, followed by brunch, manicures and haircuts. The day will end with a special message for our guests and a dinner service.